



Service Agreement

TA Data Protection

\$ _____

TA Endpoint Protection

\$ _____

TA Mail Protection

\$ _____

TA Medtech Optimisation

\$ _____

TA Essential Monitoring

\$ _____

TA Managed Services

\$ _____

TA Managed Services Hosted

\$ _____

\$ _____

\$ _____



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Undertakings

Think I.T. undertakes to keep and maintain the necessary resources to provide the services for the duration of this agreement. Pricing for this agreement will be fixed for 12 months subject to confirmation of the information provided and excludes environmental changes.

You the client undertakes to:

pay the monthly premium (as amended from time to time) for the attached services in advance by Direct Debit, on the 1st business day of each month for the duration of the Agreement. This payment is for the services provided for that month;

pay any additional charges for products and services outside of this agreement by the 20th day of the month following invoice date;

maintain Internet connectivity required for Think I.T. to service your site for the intention of this agreement;

provide safe and easy physical access to computers and peripheral devices for any onsite service or maintenance;

provide safe and secure storage, power and connectivity for any equipment Think I.T. installs at your premises under this agreement.

Termination of Agreement

Either party may terminate this agreement by giving 30 days' notice in writing to the other party's authorised representative, unless minimum terms are otherwise stated on the attached pages.

Miscellaneous

All prices exclude GST

Think I.T.'s Terms and Conditions as amended from time to time apply to this agreement.

Changes in your environment may change the premium.

The information you provided forms the basis of this agreement. Incorrect information may have an impact on the premium or service of the agreement.

Conditions specific to the subscribed services are outlined on the product information pages.

Microsoft devices must be running currently supported Microsoft operating systems.

For work to be covered by this agreement it must be performed during business hours, unless specified otherwise on the product information pages.

Project work is excluded from all agreements.

Plan		Premium	\$
Start Date		Maintenance Frequency	
Name	On behalf of Think I.T.		
Signed	____ / ____ / ____		
Company			
Name			
Position			
Signed	____ / ____ / ____		

