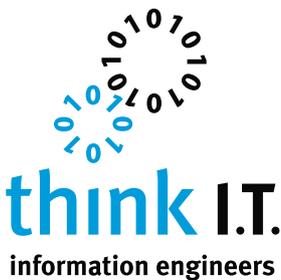# think assured

Medtech 32 Optimisation

The requirement for regular Backup & Restore is increasingly apparent.

✓ *Includes:*
 - *Medtech Updates*
 - *MIMS Updates*
 - *e-Sam Updates*
 - *Interbase Backup and Restore.*

✓ *Hassle Free.*

✓ *Maximises Performance.*

think I.T.
information engineers

Why?

Medtech recommends that an Interbase Backup & Restore is completed every 4 weeks, to re-index, identify corruption and compact your database. The first thing Medtech asks if you call them with an issue is: "When did you last run a Backup & Restore?" If this was over 4 weeks ago, they will advise you to carry this out before offering any further help. The requirement for regular Backup & Restore is increasingly apparent – with reports of slow down within 4-8 weeks of the last maintenance.

How Often?

Medtech's recommendation is every 4 weeks, but we realise that for some sites this cost may be prohibitive. We are offering a monthly and two-monthly maintenance plan. Our recommendation for larger sites (10+ users, or a total database size greater than 15 GB) is the monthly option.

How much?

The cost is determined on a site-by-site basis. Depending on data size and the length of the process. However, it works out cheaper than paying for regular ad hoc maintenance.

Benefits

- We guarantee an engineer will be available to carry out your Interbase Backup & Restore when scheduled. Ad-hoc maintenance is subject to engineer availability.

- Includes Medtech upgrades. As long as you are happy to wait until the next scheduled Backup & Restore, we will install all Medtech upgrades (major or minor), MIMS updates and e-Sam updates free of charge after hours with no additional labour charge. The savings on this alone could pay for up to half of the ongoing maintenance.

- Locked in labour cost for 12 months. As your database increases in size, Backup & Restore will take slightly longer each month, but with a maintenance plan, you will be charged the same rate for the next 12 months even though our labour time will increase as your database grows.

- Includes support related issues arising from the Medtech upgrade or Interbase backup and restore.

Remember

A single outage or constant slow operation is likely to cost more in lost productivity than the cost of the monthly maintenance.

Frequency	☐ Monthly ☐ Bi-Monthly	Est. Data Size Medtech and BLOB	
$	Signed		___ / ___ / _____