

THINK IT LIMITED TERMS AND CONDITIONS OF TRADE

Think IT Limited Term and Conditions Page 1 Effective from 19 March 2013

The Terms of Trade set out below govern all of the supplies of Products and Services from Think IT Limited ("Think I.T.", "we", "us") to the customer ("you"). They will replace all earlier Think I.T. terms of trade and any conditions contained in any document used by you and purporting to have contractual effect. Your acceptance of any Products and Services from Think I.T. indicates your acceptance of these Terms of Trade.

1. General

- 1.1. In these conditions, "Software" includes all relevant documentation, manuals, printed and written matter; "Supplier" means Think I.T.'s suppliers; "Products" means computer hardware and their components, peripherals, accessories, software and other goods or services of any kind which are supplied by Think I.T. to you; "Website" means any internet website owned and operated by Think I.T.
- 1.2. Where you purchase any Products presented on the Website or otherwise use the Website, the Website trading terms shall apply. In the event of any conflict between these Terms of Trade and the Website trading terms, these Terms of Trade shall prevail. Where you acquire goods or services supplied by other parties through the Website or through links on the Website, you do so on the condition that Think I.T. is not liable to you in any way for those goods or services.

2. Price and orders

- 2.1. Prices may be altered without notice.
- 2.2. Think I.T. reserves the right to refuse to accept any order or any part of an order or to deliver Products by instalments in which case each instalment will comprise a separate contract and shall be paid for as if it were a separate order.

3. Risk and delivery

- 3.1 You are responsible for insurance and risk in the Products from the time they are received by a carrier for delivery to you or collected by you or your agent.
- 3.2 You agree to pay all delivery costs.
- 3.3 All claims for shortage or damage during delivery must be made to the carrier within 7 days of the date of delivery. Where goods appear to be damaged or missing you must contact the carrier and us immediately.
- 3.4 We will make every effort to ensure delivery of Products, or performance of services, is on time, but will not be liable to you for any loss or damage arising in any way from any delay in delivery or performance. Delay in delivery or performance does not entitle you to cancel any order.
- 3.5 Where you ask us to deliver Products directly to another person's address, any liability for the Products passes to you once the Products are left at that address and that person takes possession of the Products for you as your agent, but you are still directly responsible to us under these terms of trade.

4. Payment

- 4.1. Unless we have agreed in writing to extend credit to you, you must pay in cash or by credit card before supply. We have sole discretion to determine the amount of credit we will extend to you at any time.
- 4.2. Where we have agreed in writing to extend credit to you, you must pay in full within 7 days of supply, or (only if we have agreed in writing) by the 20th of the month following the dispatch of an invoice. Your payment is made only when funds have fully cleared through the banking system into our bank account.
- 4.3. Where accounts have not been paid in full in accordance with any credit terms we have extended to you we reserve the right to cancel any discounts, including any agreement for discounted labour rates, and to instead charge you at our normal labour rate for all past and future Products supplied to you.
- 4.4. Accounts with no transactional history after a period of 6 months will revert to our normal labour rate.
- 4.5. You agree to pay for the Products in full without deduction or set-off and to pay goods and services tax and any other government duties, levies or taxes in respect of the Products.
- 4.6. Between the due date and the date payment is received in full we are entitled to charge you either: interest on the unpaid overdue balance at the rate of 4% per annum above the current unapproved overdraft rate charged by ASB Bank, or a monthly \$20 administration fee, whichever is greater. Such overdue charges will compound monthly on the unpaid balance owing on the first day of each month. We may also charge you debt collection costs (including legal costs on a solicitor-client basis) and suspend delivery of further Products until all amounts owing to us are paid in full.
- 4.7. Notwithstanding any other clauses in these terms of trade, all payments shall immediately become due to us if you refuse to accept delivery of any Products, if we reasonably believe that the information which you have given us in your application for credit is incorrect or no longer correct, if without our consent you sell or otherwise dispose of any Products which have not been paid for, if you become insolvent, commit any act of bankruptcy, if a receiver, liquidator or statutory manager is appointed over any of your assets, if you make or attempt to make an arrangement with creditors, or if you fail to comply with any of the provisions of clause 6.

5. Property

- 5.1. With the exception of Software which is subject to licence, ownership in Products whether in their original form or incorporated in or attached to another Product will not pass to you, but will remain with us until we receive payment in full of the purchase price of the Products and all other amounts that you owe to us for any reason.
- 5.2. Until property passes to you, you shall hold any Products in trust as fiduciary bailee for us and/or the Software licensor, and store them in a manner to enable them to be identified and cross referenced to particular invoices.
- 5.3. Where Think I.T. reasonably believes you are or will be in breach of any part of these terms of trade, Think I.T. or its agent may without notice enter any premises under your control to remove any Products which are the property of Think I.T., whether or not those Products are installed in or attached to any other goods, using such force as is necessary, and without prejudice to any other of Think I.T.'s rights. You indemnify Think I.T. against all costs and claims in respect of its exercise of rights under this clause 5.

6. Security interests

- 6.1. You agree that you will on request provide us all information and do all acts necessary, including signing a general security agreement, for us to register a financing statement or purchase money security interest over the Products or their proceeds, and that you will advise us immediately in writing of any changes to that information. You waive all rights to receive a copy of any verification statement or financing statement.
- 6.2. You agree that you will supply us, within 2 business days of our written request, with copies of all security interests registered over your personal property, and you authorise us as your agent to request information from any secured party relating to any security interest which is held in any personal property which is or has been in your possession or control.
- 6.3. You agree that we may require you to pay all reasonable costs, including legal costs on a solicitor-client basis, associated with the discharge or amendment of any financing statement registered by us, whether or not the change was initiated by you.
- 6.4. If we repossess goods under this agreement, we may retain those goods or dispose of them without notice or statement of account to you or any other person, and, after deducting reasonable costs of sale, we may credit any surplus by way of set-off against any sums owing to us. We will not be obliged to re-supply any repossessed inventory.
- 6.5. You authorise third parties to provide all personal information about you or associated entities.

7. Returns

- 7.1. You acknowledge and agree that returned Products shall only be accepted by us in accordance with our returns policy as notified to you from time to time. If no returns policy has been notified to you we will only allow credits for returns at our complete discretion.

8. Warranties

- 8.1. Goods are subject to the manufacturers' warranties only. We will pass on the benefit of those warranties to you, without being directly liable to you under any warranty.
- 8.2. Where goods are subject to a return to base warranty, you are responsible for returning them to us or the manufacturer (as provided by the warranty) and you may be responsible for additional costs including (but not limited to) freight.
- 8.3. If you require us to replace the goods under manufacturers' warranties, we will charge you at our standard service rate per hour plus relevant travel time incurred.
- 8.4. Any warranty may be voided by damage to or misuse of the system, problems caused by the use or misuse of software, negligent installation or operation, inadequate packaging, cleaning or maintenance, unauthorised repairs, modifications or the addition of incompatible hardware.

9. Obligations to suppliers

- 9.1. We may impose certain conditions on you from time to time where our suppliers require us to do so.
- 9.2. You agree that any obligations to third parties we incur as part of providing Products to you will be passed on to you. You authorise us to accept terms and conditions from third parties on your behalf.

10. Limitation of liability

- 10.1. You acknowledge that because you are acquiring the Products for business purposes, the provisions of the Consumer Guarantees Act ("CGA") shall not apply to any supply of Products to you, and the conditions, warranties and guarantees set out in the Sale of Goods Act 1908 or implied by common law will not apply and are excluded from these terms of trade.
- 10.2. Think I.T.'s maximum liability to you in any case shall be limited to the value of any faulty Products supplied.
- 10.3. Think I.T. and its employees, contractors and agents, any manufacturers of the Products and any licensors of Software or Suppliers, will not be liable to you for loss or damage of any kind however that loss or damage is caused or arises. This exclusion of liability includes, but is not limited to, costs (including costs of returning Products to Think I.T. or to any manufacturer or licensor), consequential loss, loss of profits and damage caused by or arising from delays in manufacturing or delivery, faulty or delayed installation, unreasonable use, negligence (including a failure to do something which should have been done or to prevent something from happening), faulty specifications and design, and faulty materials, components, manufacture, compilation, or assembly of the Products.
- 10.4. We will not be liable to you for any losses caused by events beyond our reasonable control. We will not be required to settle a strike or lockout or other industrial disturbance against our wishes in order to benefit from this clause.

11. Your further obligations

- 11.1. Where you purchase any Products from us for re-supply as, or incorporation into, goods or services ordinarily acquired for personal household or domestic use or consumption ("Consumer Products") you warrant that:
 - a) if you supply the Consumer Products directly to an end user/consumer you will do so using terms and conditions of supply which exclude liability for any claims against us under the CGA; and
 - b) if your customer acquires the Products for re-supply, you will ensure that your customer and each person in the distribution chain will exclude liability in its contract for supply for any claims under the CGA, but in each case only where the end user/consumer acquires the Consumer Products for business purposes, and you agree to indemnify us and our Suppliers against any failure by you, your customers or any person in the distribution chain to properly contract out of liability to business end users/consumers under the CGA.
- 11.2. You indemnify us against all costs (including legal costs on a solicitor and own client basis) expenses, losses, damages or claims arising in any way as a result of your failure to comply with any part of these terms of trade.

12. Intellectual property and confidentiality

- 12.1. All intellectual property shall remain the property of Think I.T. or any Supplier entitled to it, and neither Think I.T. nor its Suppliers transfer any right, title or interest in the intellectual property to you.
- 12.2. You must not use any words or marks similar to trade marks which are the property of Think I.T. or its Suppliers, , except to the extent authorised by Think I.T. in writing.
- 12.3. You agree to dispatch the Products only under the trade marks under which they are supplied by Think I.T., and under no circumstances shall you apply any of the trade marks to any product which is not a genuine branded product supplied to you by Think I.T.
- 12.4. You must not cause or permit anything which may interfere with, damage or endanger the trade marks or other intellectual property rights of Think I.T. or its Suppliers, or assist or allow others to do so.
- 12.5. You must advise Think I.T. immediately when you become aware of any unauthorised use or attempted use by any person of the trade marks or other intellectual property rights of Think I.T. or its Suppliers.
- 12.6. If your account with Think I.T. is terminated, you must immediately discontinue use of any of the trade marks which are the property of Think I.T.
- 12.7. You agree to ensure that all Confidential Information given by Think I.T. to you is made available to your employees only on the basis that those employees at all times maintain strict confidentiality.
- 12.8. This clause 12 shall survive the termination of the Agreement.

13. General

- 13.1. Think I.T. reserves the right to change these terms of trade from time to time without written notice to you.
- 13.2. If Think I.T. fails to enforce any terms or to exercise its rights under these terms of trade at any time, Think I.T. has not waived those rights.
- 13.3. No variation or representation outside of these terms of trade is valid or binding unless agreed to in writing.
- 13.4. If any provision of these terms of trade is held to be invalid or unenforceable for any reason, the remaining provisions shall remain in full force and effect and the parties shall adjust their respective rights and obligations in accordance with the spirit and intent of the parties as shown by these terms of trade.
- 13.5. This agreement is governed by the laws of New Zealand and any dispute under it shall be subject to the exclusive jurisdiction of the Courts of New Zealand.